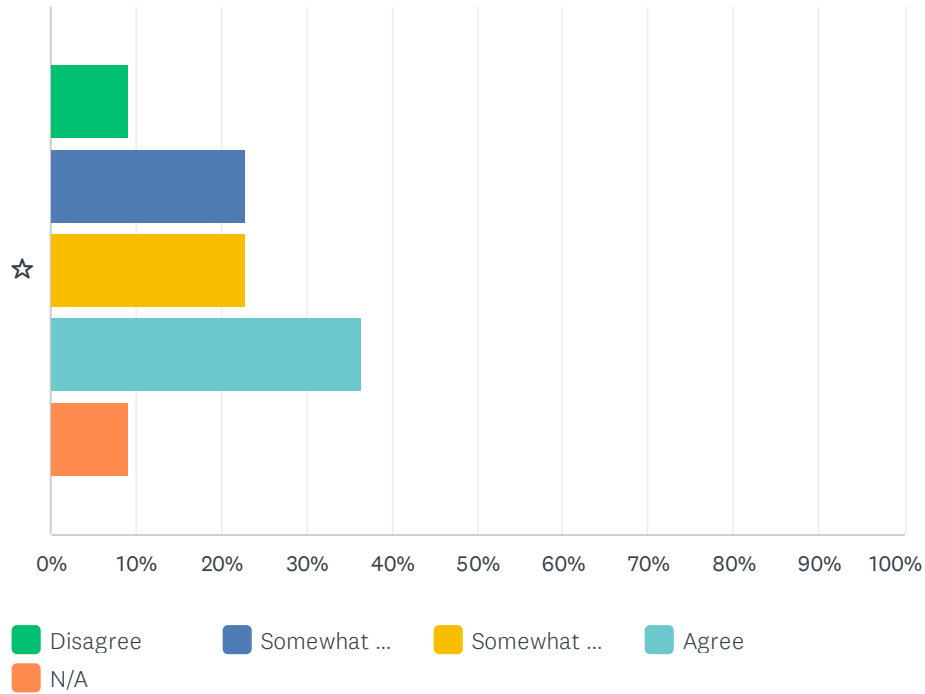


Q1 I am notified of Child and Family Team meetings at least a week in advance of the date.

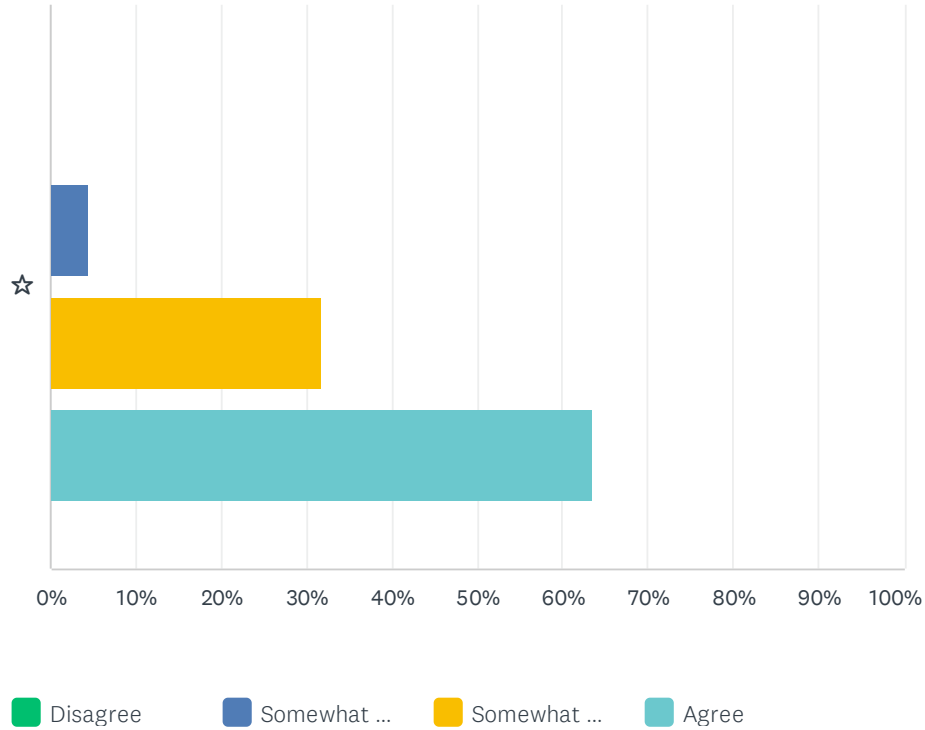
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	N/A	TOTAL	WEIGHTED AVERAGE
☆	9.09% 2	22.73% 5	22.73% 5	36.36% 8	9.09% 2	22	2.95

Q2 Families that MonmouthCares works with have their voice and choice respected and listened to.

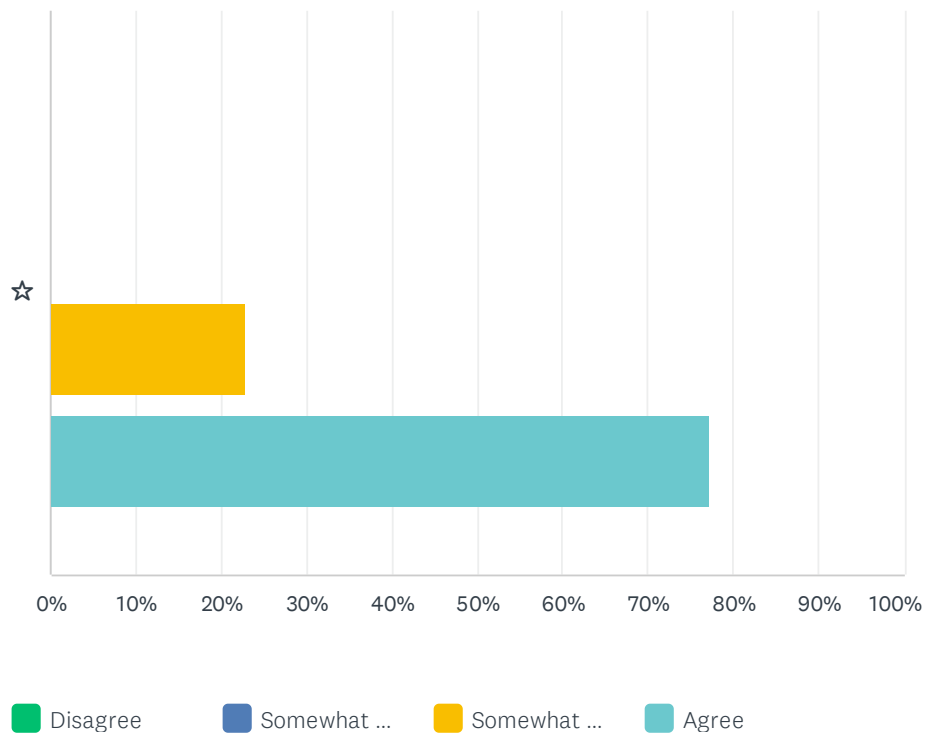
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	4.55% 1	31.82% 7	63.64% 14	22	3.59

Q3 Family values and preferences are included the planning process with MonmouthCares.

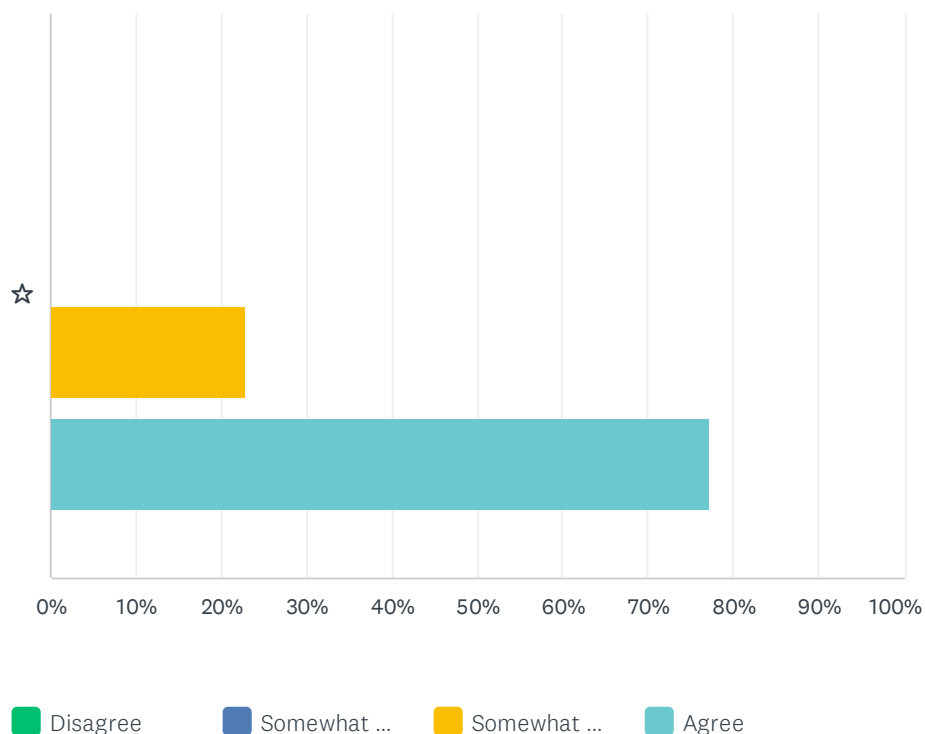
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	22.73% 5	77.27% 17	22	3.77

Q4 The cultural and ethnic background of families is respected.

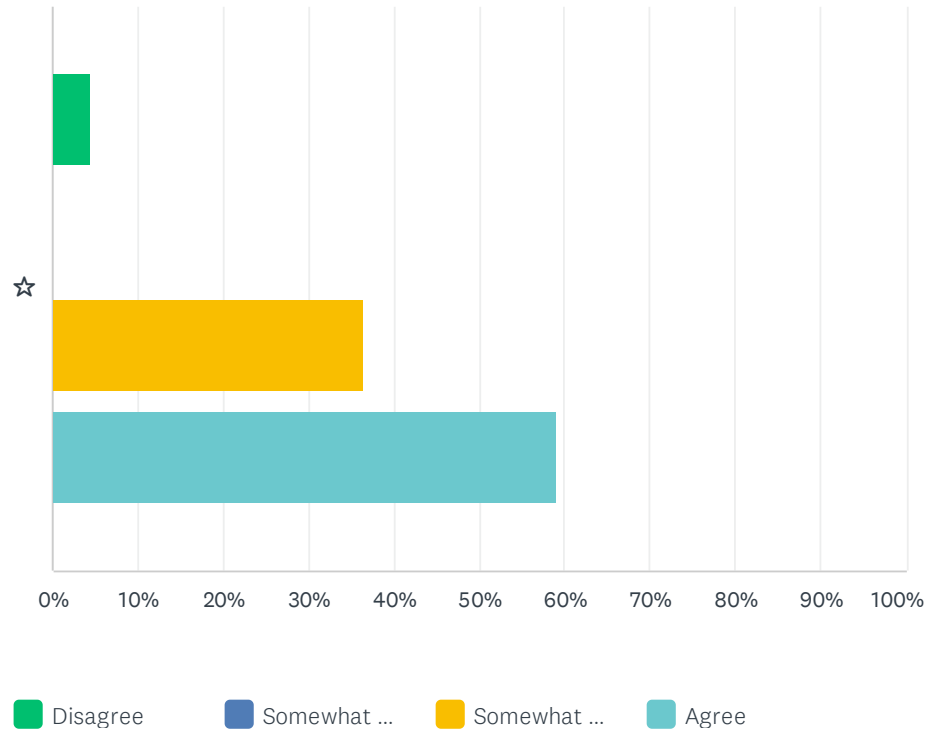
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	22.73% 5	77.27% 17	22	3.77

Q5 Families are linked to resources and supports that help them continue their plan of care and achieve their vision.

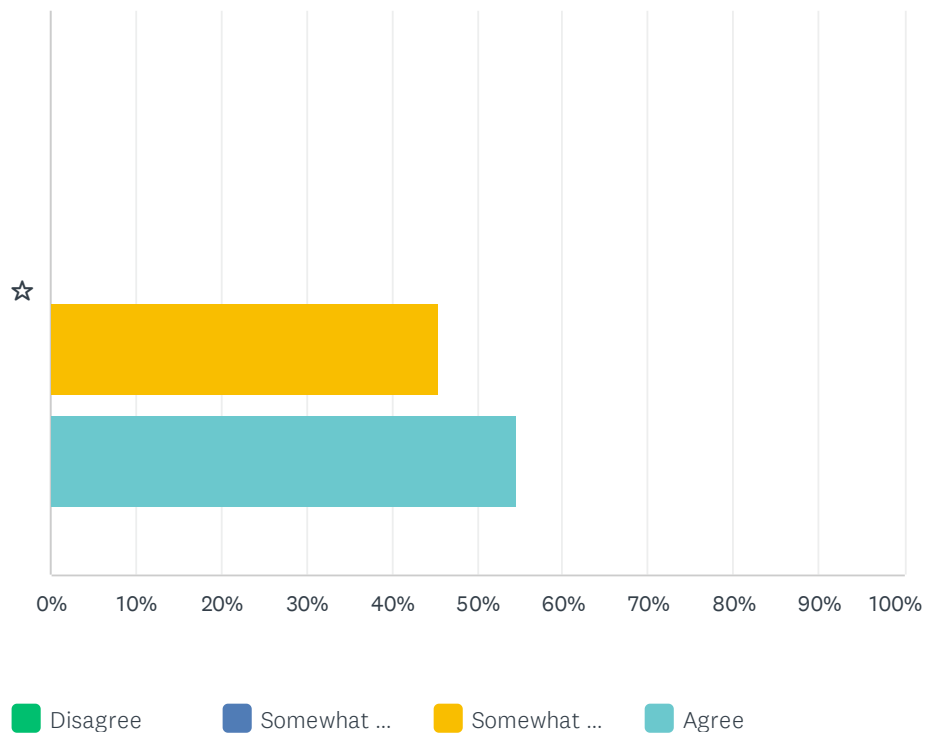
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	4.55% 1	0.00% 0	36.36% 8	59.09% 13	22	3.50

Q6 Families working with MonmouthCares improve their ability to manage needs independently.

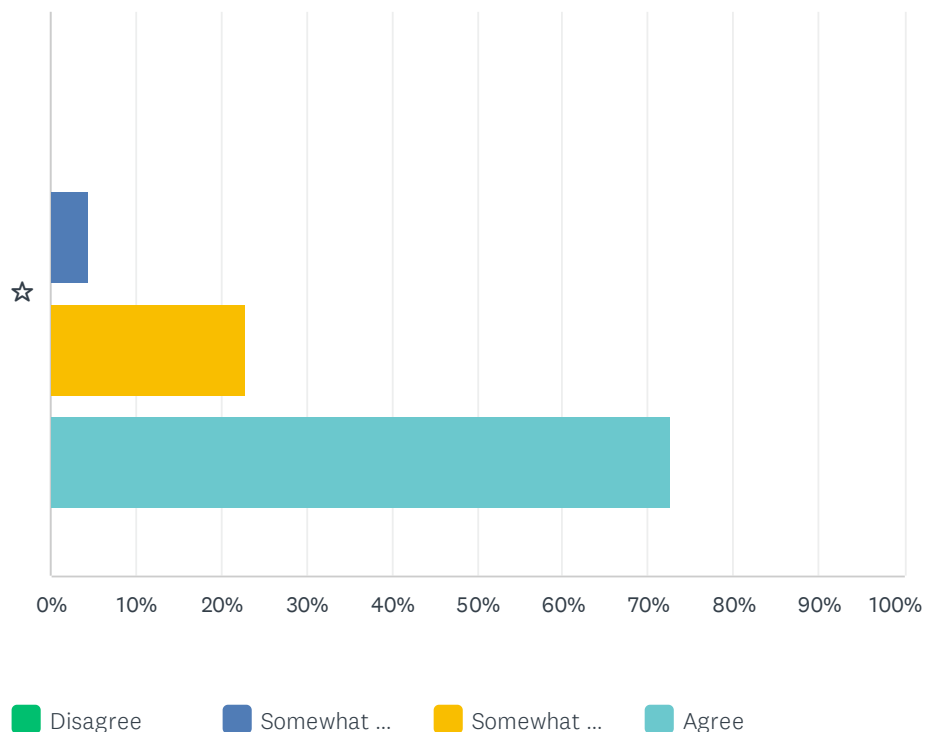
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	45.45% 10	54.55% 12	22	3.55

Q7 A family's well-being improves when MonmouthCares is involved.

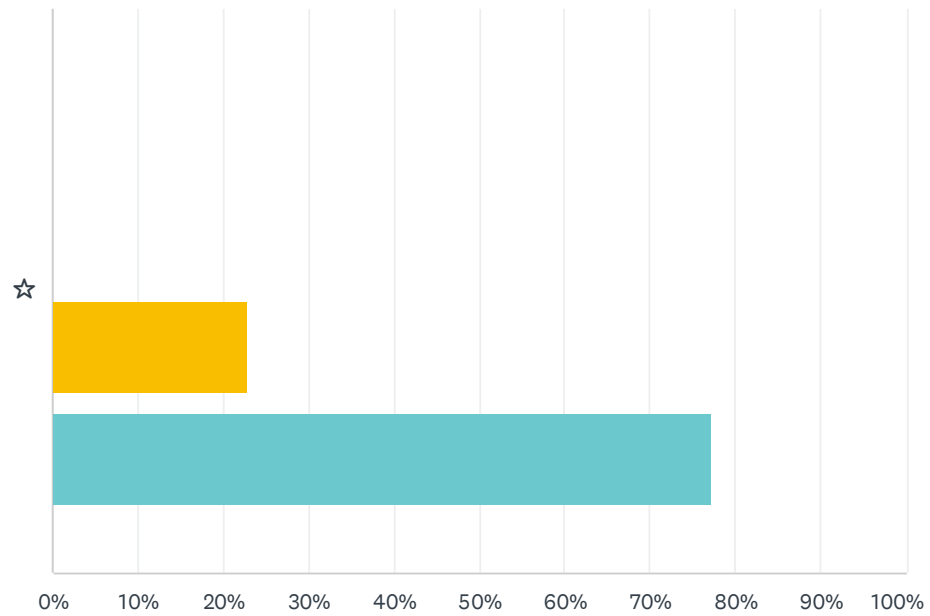
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	4.55% 1	22.73% 5	72.73% 16	22	3.68

Q8 Overall, youth and families benefit from working with MonmouthCares.

Answered: 22 Skipped: 0

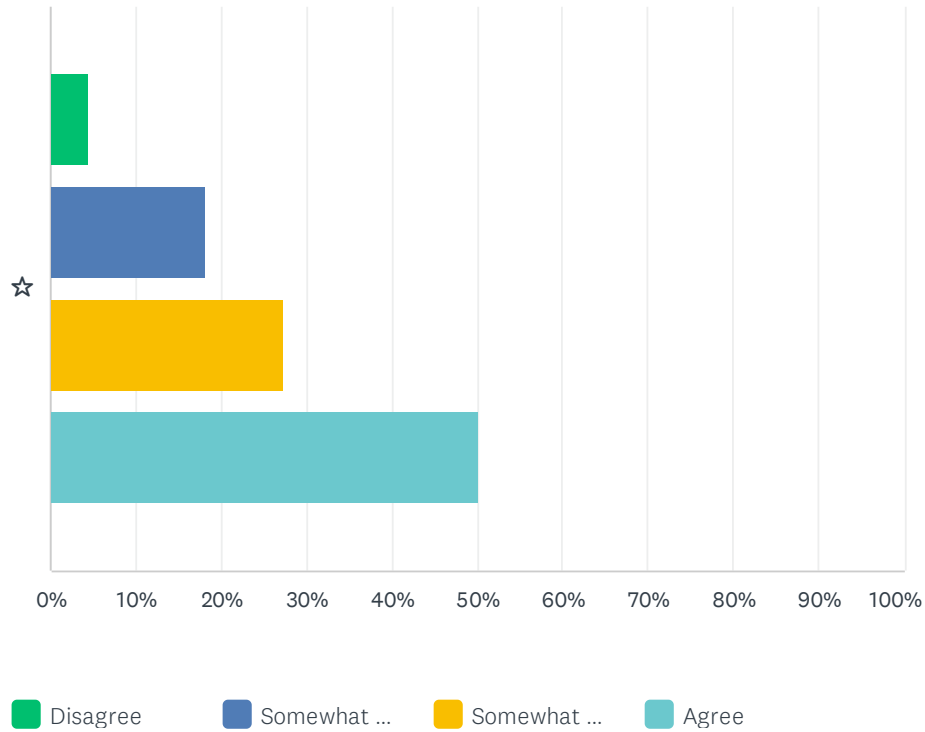


■ Disagree
 ■ Somewhat ...
 ■ Somewhat ...
 ■ Agree

	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	22.73% 5	77.27% 17	22	3.77

Q9 Phone calls to MonmouthCares are responded to within 1 business day (defined as Monday-Friday, 9a-5p).

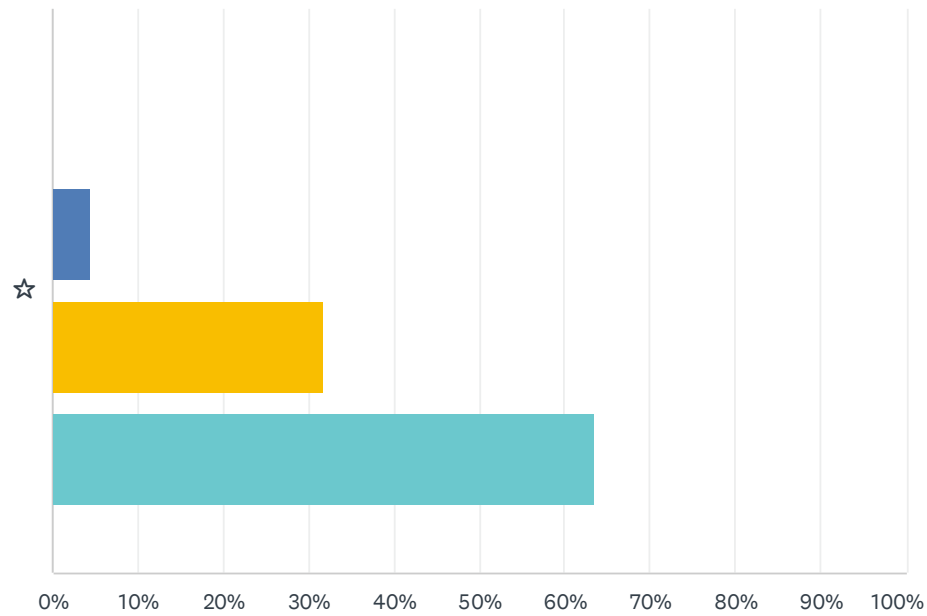
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	4.55% 1	18.18% 4	27.27% 6	50.00% 11	22	3.23

Q10 Questions and concerns are responded to in a helpful manner.

Answered: 22 Skipped: 0

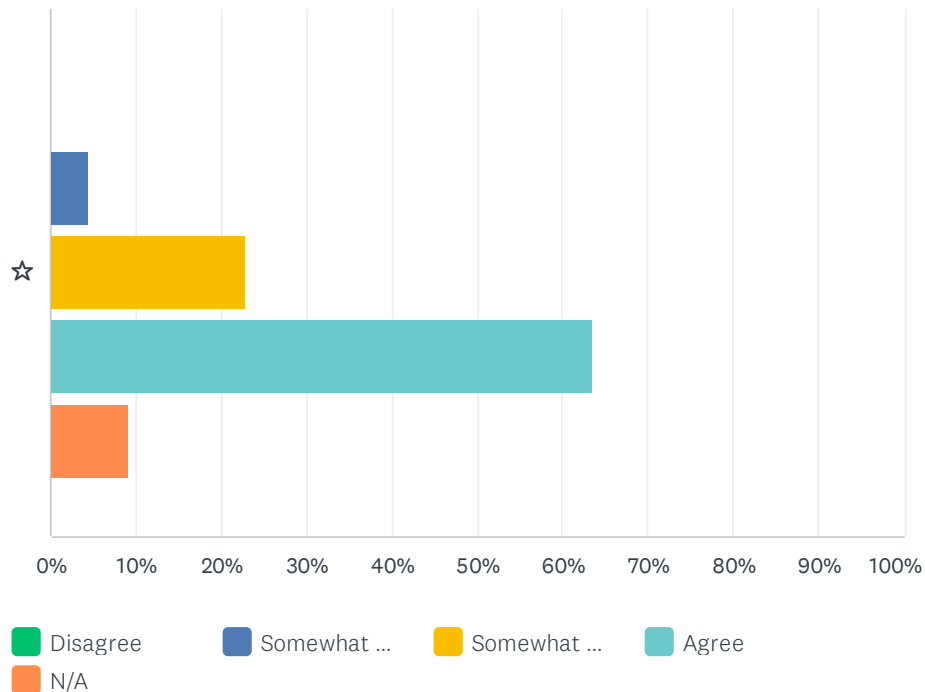


■ Disagree
 ■ Somewhat ...
 ■ Somewhat ...
 ■ Agree

	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	4.55% 1	31.82% 7	63.64% 14	22	3.59

Q11 As a provider, MonmouthCares keeps me informed of relevant system changes that impact service delivery.

Answered: 22 Skipped: 0



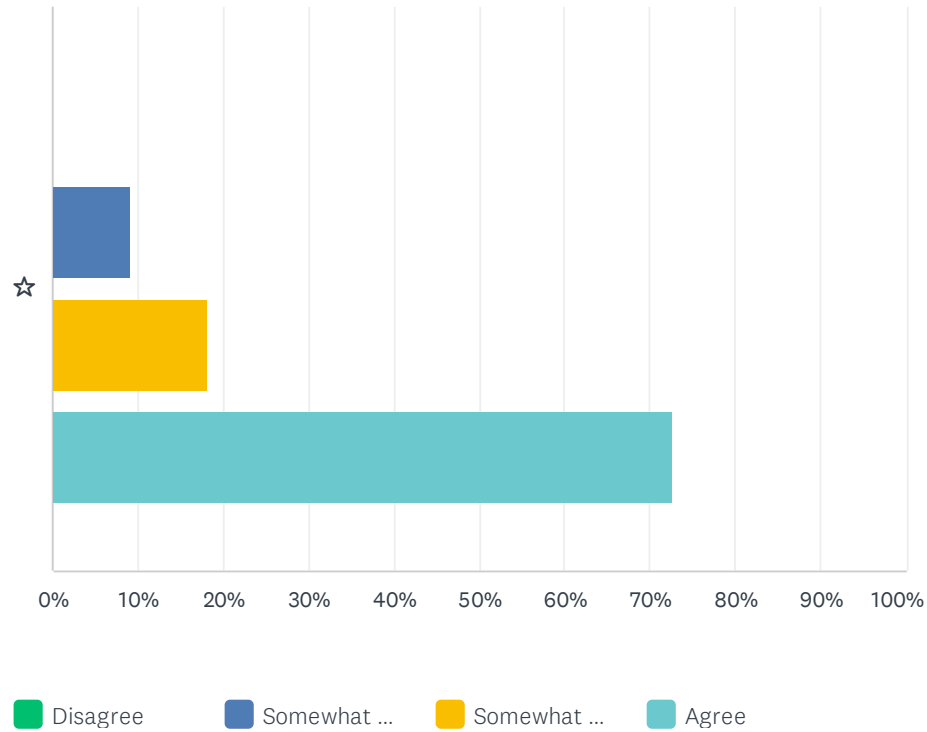
	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	N/A	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	4.55% 1	22.73% 5	63.64% 14	9.09% 2	22	3.65

Q12 Please tell us the greatest need(s) you see families experience while they are enrolled with MonmouthCares.

Answered: 16 Skipped: 6

Q13 MonmouthCares' leadership is accessible for collaboration, planning, and feedback.

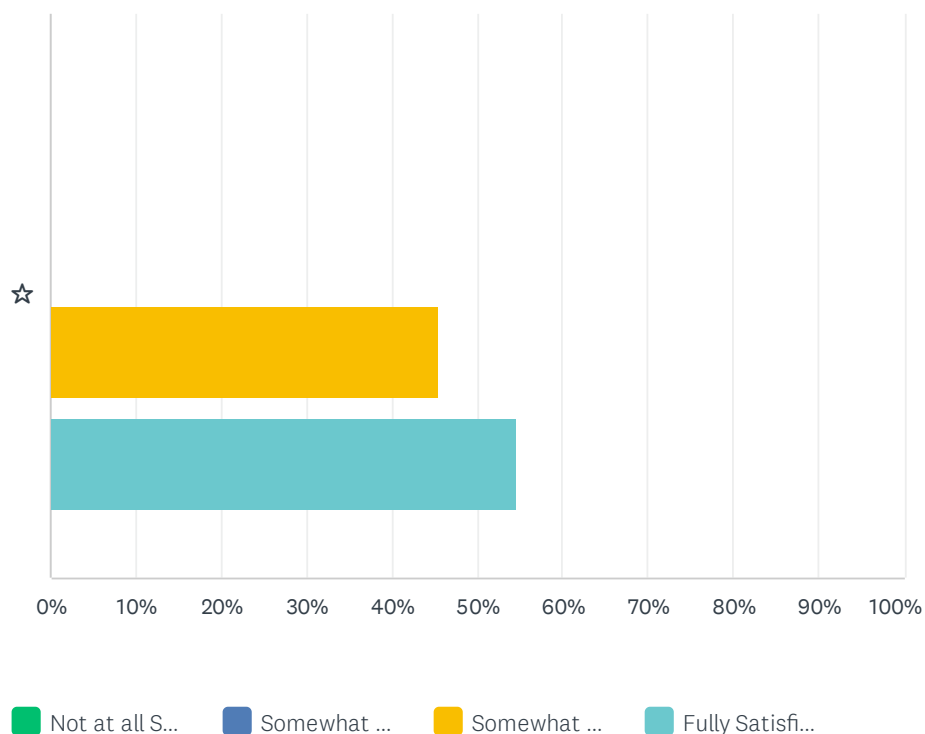
Answered: 22 Skipped: 0



	DISAGREE	SOMEWHAT DISAGREE	SOMEWHAT AGREE	AGREE	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	9.09% 2	18.18% 4	72.73% 16	22	3.64

Q14 Overall, how satisfied are you with MonmouthCares' services?

Answered: 22 Skipped: 0



	NOT AT ALL SATISFIED	SOMEWHAT NOT SATISFIED	SOMEWHAT SATISFIED	FULLY SATISFIED	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	0.00% 0	45.45% 10	54.55% 12	22	3.55

Q15 Please let us know any other barriers to services and/or MonmouthCares that you have identified.

Answered: 12 Skipped: 10