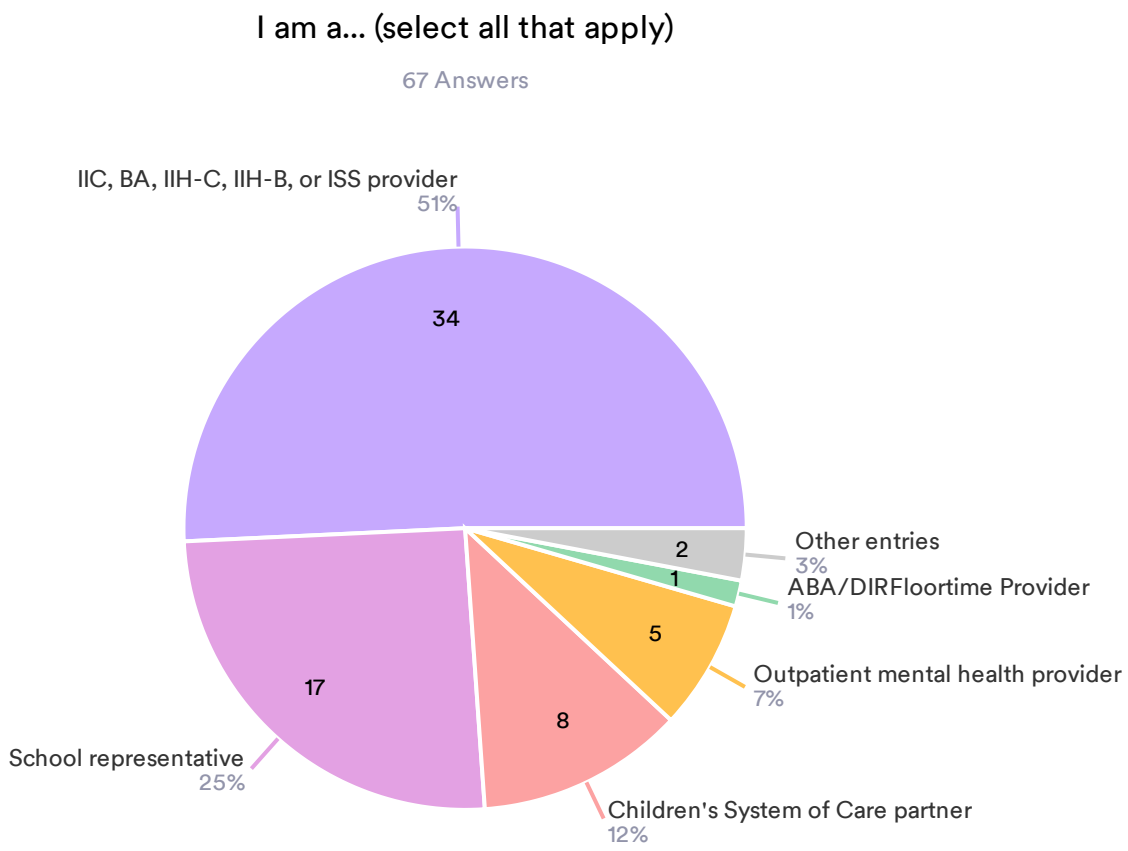
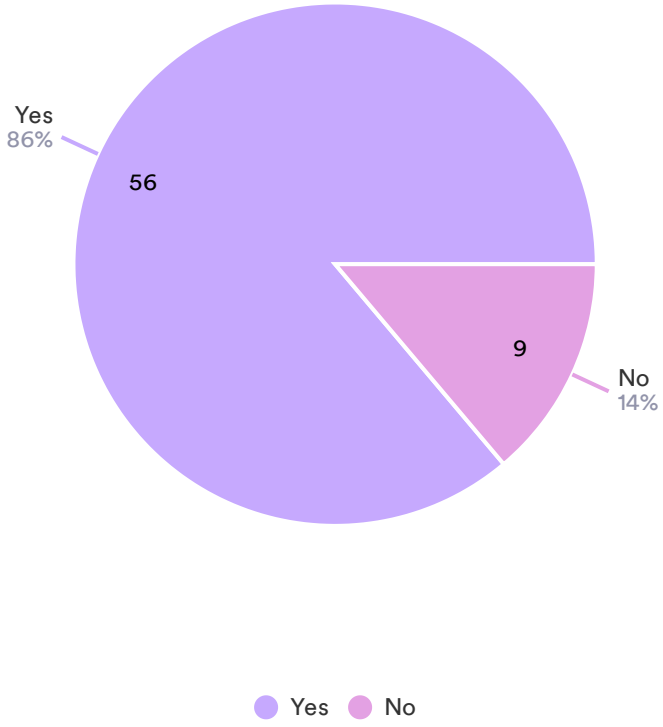
Feedback Survey



Feedback Survey

I work directly with youth who have been enrolled with MonmouthCares.

65 Answers



Feedback Survey

I know the first step a family must take when they want to enroll with MonmouthCares.

65 Answers

3.68
Avg. Response

65
Responses

Data	Answer	%
★★★★	53	82%
★★★☆	7	11%
★★☆☆	1	2%
★☆☆☆	4	6%

Feedback Survey

I know whom to contact at MonmouthCares when I need to.

65 Answers

3.63
Avg. Response

65
Responses

Data	Answer	%
★★★★	52	80%
★★★☆	6	9%
★★☆☆	3	5%
★☆☆☆	4	6%

Feedback Survey

When I reach out, MonmouthCares responds promptly.

63 Answers- 2 Empty

3.49
Avg. Response

63
Responses

Data	Answer	%
★★★★	43	68%
★★★☆	11	17%
★★☆☆	6	10%
★☆☆☆	3	5%

Feedback Survey

My questions and concerns are answered in a helpful manner by MonmouthCares.

63 Answers- 2 Empty

3.48
Avg. Response

63
Responses

Data	Answer	%
★★★★	41	65%
★★★☆	13	21%
★★☆☆	7	11%
★☆☆☆	2	3%

Feedback Survey

I am informed of MonmouthCares' changes in service delivery expectations.

34 Answers- 31 Empty

3.53
Avg. Response

34
Responses

Data	Answer	%
★★★★	21	62%
★★★☆	10	29%
★★☆☆	3	9%
★☆☆☆	0	0%

Feedback Survey

I get invited to Child and Family Team meetings (these occur once every 90 days) when working with a youth who is enrolled with MonmouthCares.

56 Answers- 9 Empty

3.00
Avg. Response

56
Responses

Data	Answer	%
★★★★	26	46%
★★★☆	13	23%
★★☆☆	8	14%
★☆☆☆	9	16%

Feedback Survey

I am able to attend team meetings when invited.

56 Answers- 9 Empty

3.13
Avg. Response

56
Responses

Data	Answer	%
★★★★	27	48%
★★★☆	16	29%
★★☆☆	6	11%
★☆☆☆	7	13%

Feedback Survey

I would enroll my own child in MonmouthCares.

65 Answers

3.38
Avg. Response

65
Responses

Data	Answer	%
★★★★	41	63%
★★★☆	12	18%
★★☆☆	8	12%
★☆☆☆	4	6%