MonmouthCares

A MEMBER OF NJCMO

2026 ANNUAL REPORT

Celebrating 25 Years

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AGENCY OVERVIEW

Mission

To facilitate positive change so that children with emotional and behavioral challenges, along with their families, have the greatest opportunity to live, thrive, and develop in their communities. Our youth may also have intellectual/developmental, substance use, and/or physical health challenges.

Board of Trustees

Stategic Direction & Leadership

The MonmouthCares Board is dedicated to their responsibilty for providing strategic guidance, governance, financial oversight, and ensuring the organization remains accountable to its core mission.

The Board marked the successful completion of the three-year strategic plan, including:

- relocating to a new and more cost effective space
- updating the bylaws to align with current operations
- Increasing cultural competency through tools and training.

Therese Hendrickson
Chair

Melanie Moore
Vice Chair/Secretary

Jim Scavone
Treasurer

Pauline Cieri
Veronica Gilbert - Tyson
Christine McIver
Aquisha Nedd - Espinal
Karina Rivera
Maxine Siegel Silverman
Joe Simon
Donna Sisco
Al Soles

A MESSAGE FROM OUR CEO

In February of 2001, MonmouthCares started serving the first 10 youth referred to us in Monmouth County. Now, 25 years later, I would like to thank our Board of Trustees and the 120 employees for their commitment to our mission to keep kids at home, in school, and connected to their communities. In this annual report, you will hear about our new office location in Neptune, new leaders managing departments, and our reliable work with youth and families facing challenges related to behavioral health. Here's to another 25 years of care management and more!

In Partnership,
Marin Kirby De Leon, MSW, LSW

WHO WE ARE

Established in 2001, MonmouthCares serves as Monmouth County's Care Management Organization, CMO. The agency utilizes the Wraparound Model, an evidence-based approach to intensive care coordination that addresses 10 key life domains through a comprehensive support team. Over the past 25 years, MonmouthCares has scaled its impact from serving just 10 youth at its inception to nearly 2,000 youth annually. The organization connects families with resources tailored to their unique needs, striving to keep children and adolescents safe at home, in school, and within their communities. These care coordination services are available, at no cost to the families, to eligible youth up to age 21 through the New Jersey Children's System of Care.

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STRATEGIC HIGHLIGHT

We've Moved!

MonmouthCares achieved a major operational milestone this fiscal year by relocating its office to an updated space in Neptune, NJ. This strategic downsizing transitions the agency from its home since 2009, delivering substantial cost savings and fostering a more collaborative, inclusive environment. Centrally located in Monmouth County and situated along major thoroughfares, the new office provides optimal accessibility for MonmouthCares families and employees. MonmouthCares welcomes the community!

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BY THE NUMBERS

Our Youth Served

Total number of youth served this fiscal year	Total number of youth referred from Mobile Response Stabilization Services (MRSS)	Total number of community outreach and networking events
1869	583	157

Total Number of visits by care managers	Number of new enrollments	Total number of successful transitions
14,168	916	851

Health & Wellness Team

Behavioral Health Home Program (BHH) addresses chronic medical conditions along with their emotional, behavioral, intellectual/developmental, and substance use needs. This Health and Wellness Team is comprised of a Nurse and Wellness Coach that joins each family's team.

Total number of youth served in our Behavioral Health Home program	Total number of youth referred to BHH	Number of successful transitions
100	48	52

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NEW LEADERSHIP

MonmouthCares Welcomes New Staff

Nicole Houston

Director of Human Resources - Nicole joined MonmouthCares with an exceptional track record of over 25 years in human resources leadership. Her professional passion for HR and personal passion for service beautifully aligns with our mission to serve youth, families, and our local community.

Kevin Horstman

Director of Quality, Technology and Compliance - Kevin was welcomed at MonmouthCares in January with over 25 years of experience in compliance. He is a Certified Compliance and Ethics Professional who is committed to improving processes, operations, and quality of services.

Khatera Hamid

Operations Manager - Khatera rejoined the MonmouthCares team after previously working in Care Management for 14 years. She is a Licensed Professional Counselor, and ACS who has dedicated her career to helping youth and families.

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SPECIALIZED CARE COORDINATION SPOTLIGHT

Program for Problematic Sexual Behavior (PSB)

MonmouthCares received funding to start the Specialized Care Coordination Initiative (SCC) in May, 2024. This program provides linkages to treatment for youth and families affected by PSB. Through a referral process, youth receive assessments and treatment. The SCC team presents psychoeducation workshops across the county to educators, healthcare providers and system partners, in English and Spanish, to help protect children and increase awareness for effective treatment.

Community Impact

62
Total number of youth referred to SCC program

98%
Success rate following Cognitive Behavioral Therapy treatment

The Prosecutor's Office of Monmouth County invited the SCC team to present before New Jersey Sex Crimes Officers Association, NJSCOA, attending by 21 county prosecutors' offices. In total, 28 workshops & presentations were delivered by SCC this fiscal year.

3 - 17 years old
Ages of youth being served

36%
Schools represent the highest volume of referrals

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COMUNITY RESOURCE DEVELOPMENT GRANTS

MonmouthCares was pleased to award two local organizations $33,848.50 each through a grant made available through the Children's System of Care (CSOC):

Konscious Youth Development and Service (KYDS)'s program, entitled Konscious Connections High School Leadership Program, will engage youth ages 14-19 in Asbury Park through weekly after school sessions and workshops to build leadership skills.

www.konscious.org

The Mental Health Association of Monmouth County (MHAMC)'s initiative is to facilitate peer-led youth groups for ages 12-14, to develop leadership skills, self-esteem, and confidence, to create a safe space for youth to connect with peers while skill-building and receiving psychoeducation related to wellness.

www.mentalhealthmonmouth.org

FAMILY SATISFACTION

100%
Overall Satisfaction

100%
Would Recommend

"MonmouthCares is always striving to be the best and they have always exceeded our expectations!"

CONTACT MONMOUTHCARES

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